

# Terms of Trial

1. By accepting goods on trial from C1 South Ltd you are deemed to have accepted these Terms of Trial.
2. As per **accessible** and Enable New Zealand funding guidelines, items should be requested if the store has been checked for a reissue item or if the application for the equipment has been approved (proof of this will be needed to be provided to the supplier). If you request a trial directly from the supplier without funding pre approval it is the therapists' and their employers responsibility to ensure the any issues arising from trials are dealt with accordingly.
3. The supplier will advise the assessor of the delivery date of the equipment so they can plan their workload. If a supplier is unable to despatch an item within 3 business days of the trial request, the supplier will advise the assessor of the delay within 24 hours of receiving the trial request.
4. All trial items are available for a time frame of 5 working days from time of delivery, during which they are the full responsibility of the assessor to whom they are issued. If, for any reason, the trial needs to be extended, the assessor should notify the supplier as soon as this is realised. Approval may or may not be granted by the supplier for this trial to be extended. This will be at the supplier's discretion subject to availability and waiting list.
5. Suppliers have the option to offer a controlled trial with a company representative present for a shorter timeframe when the equipment is of a high value, has a complex application or is in high demand.
6. Trials are all deemed to be "dry" trials i.e. bathroom products are not to be used during the trial. In the trial of seating products the trial with clients who have obvious incontinent issues need to be managed by the therapist to ensure that goods are not contaminated with bodily fluids.
7. Freight to the assessor (or destination requested by the assessor) will be paid for by the supplier.
8. The items supplied for trial are to be returned to the supplier in a similar state to that in which it was delivered), complete with all parts and manuals. Items not returned from trial may be invoiced to the assessor or their employer.
9. It is the responsibility of the assessor to package the trial item back up, in the original packaging and organise return freight, at their cost (or at the cost of their employer).
10. If the trial is successful for this item (to ensure that all aspects of the application, funding and payment are completed in a timely manner) the assessor should fax the paperwork to the funding authority within 3 working days.

Please Note: C1 South will not be liable;

- Where the goods have been altered, modified or been used for any non-recommended use, service or handling.
- For loss or damage caused by any factors beyond our control.
- For any indirect or consequential loss of any kind.